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foi@secamb.nhs.uk

9th March 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/02/32.

You requested the following information:

1) Please provide, for the period between 1 January 2014 and 31 December 2016, the number of calls to ambulance services in your area for requests regarding events relating to what is understood to fall under the term "hate crimes" (including, but not limited to, acts related to hostility or prejudice based on disability, race, ethnicity religion, transgender identity or sexual orientation), whether classified by you as serious or less serious/urgent or less urgent in nature.

If you do divide calls by degree of urgency (e.g. immediate, significant, extended) please clearly say so, give definitions for each, and the response times you aim for in each type of call. NB: If the relationship between the call and a possible hate crime is not immediately evident, but it is when data is appended to each call log afterwards, please consider the latter definition as valid.

2) Please provide data for 1) broken down by administrative subdivision (if applicable, e.g. borough, council, or similar), with weekly and monthly subtotals, and yearly cumulative totals. If applicable, please provide subtotals for each category of calls per urgency (as per above).

Unfortunately, we are unable to provide a response to your questions.

As an ambulance service we record clinical information regarding a patient, following triage of the 999 call. We do not record how the event happened or what, if any, criminal issues occurred and would suggest that you contact the Police for this type of information.

I am sorry that we cannot be more helpful on this occasion.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:
FOI@secamb.nhs.uk

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust